Impetus for Change in Health Care Delivery, 1960s

Civil Rights Movement

Great Society, War on Poverty

Office of Economic Opportunity

Medicare & Medicaid

Underserved Communities

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Civil Rights Movement

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Great Society, War on Poverty

"This is the next and the more profound stage of the battle for civil rights. We seek not just freedom but opportunity. We seek not just legal equity but human ability, not just equality as a right and a theory but equality as a fact and equality as a result."

President Lyndon B. Johnson in a 1965 commencement address to Howard University students.

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Office of Economic Opportunity

OEO Director R. Sargent Shriver (center) and Senator Robert Kennedy (left)

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President Johnson signs the Medicare and Medicaid programs into law as President Harry S. Truman looks on

Medicare & Medicaid

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Founding of the First Two Health Centers in the Nation

Physician-activists H. Jack Geiger & Count Gibson

Apartheid South Africa

Office of Economic Opportunity

Boston & Mississippi

Senator Edward M. Kennedy

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Founders of the First U.S. Health Centers

H. Jack Geiger, MD
Count Gibson, MD

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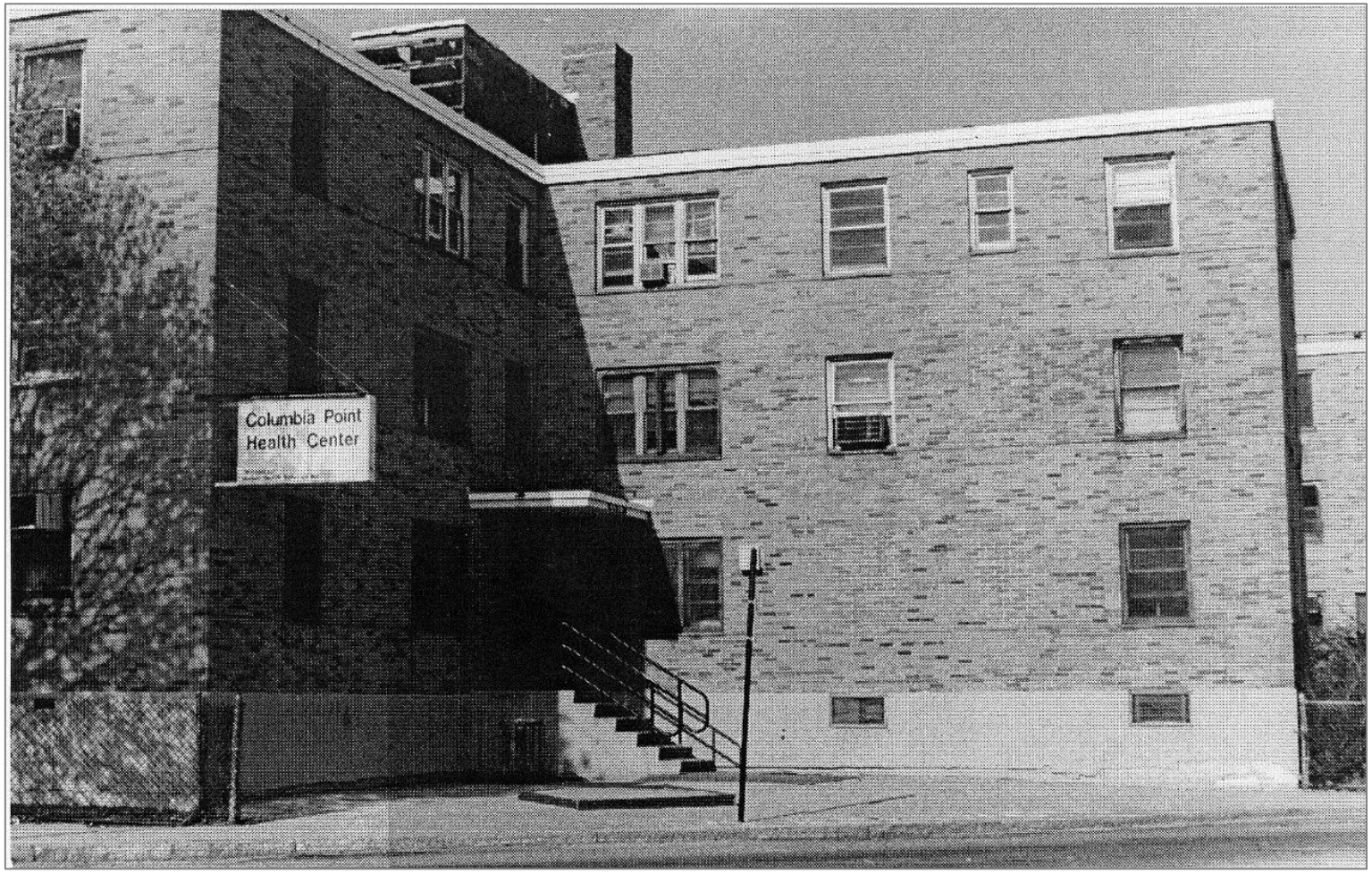
The Nation's First Medical Home



Columbia Point Health Center
Dorchester, MA

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Of the Community
By the Community
For the Community

Early community organizers at Columbia Point, Dorchester

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Each day brings new evidence of how rural poverty affects its victims—people go hungry, they get sick, they starve in spirit. In one small area in the Delta of Mississippi something is being done about it. A remarkable project is providing medical care, food and social services. But much more, it is helping the poor discover resources—in themselves—they didn't know they had

A stir of hope in Mound Bayou

The nation's second community health center was founded in 1967

Delta Health Center

Mound Bayou, Mississippi

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Senator Edward M. Kennedy

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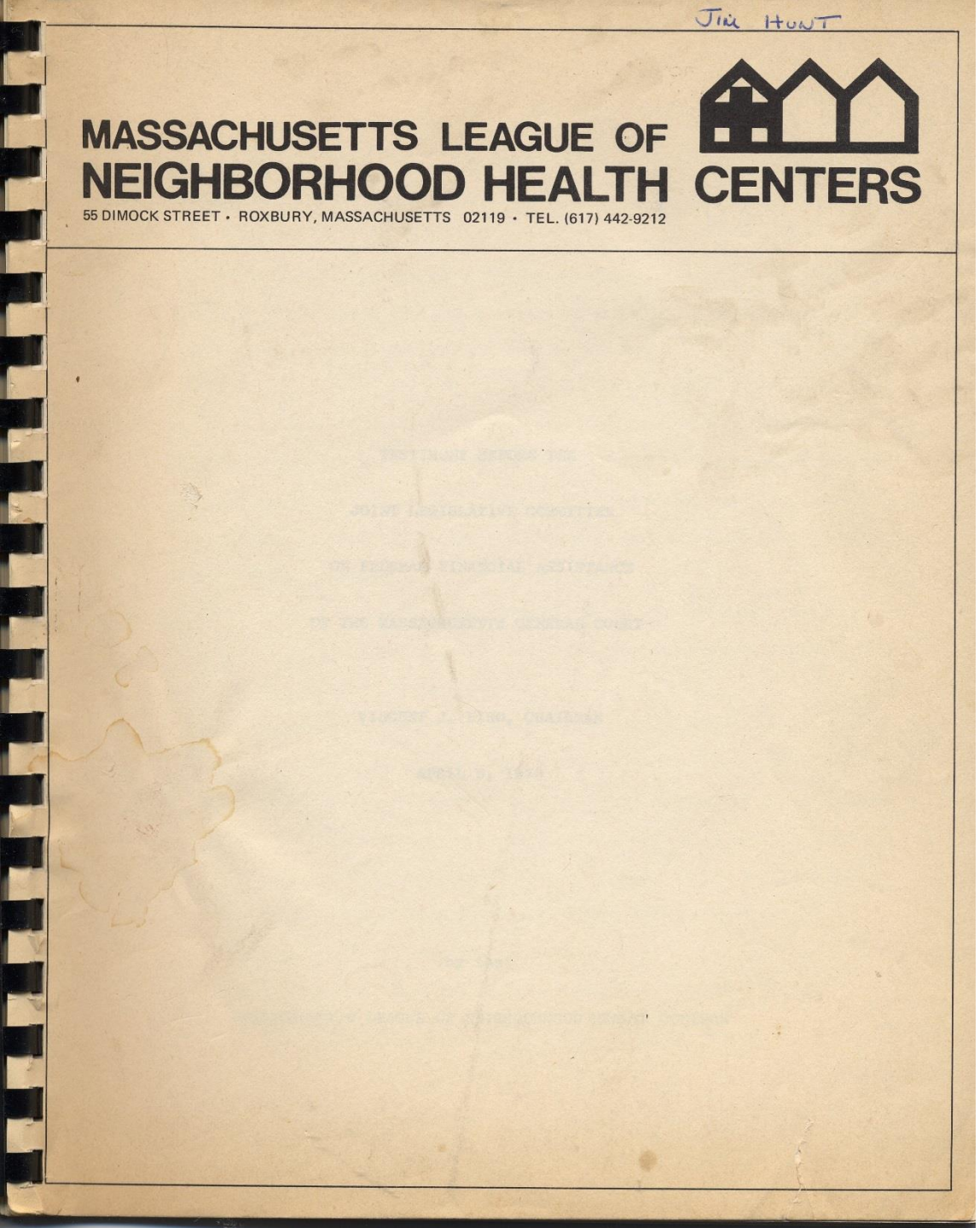

Massachusetts League of Community Health Centers, established 1972

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Health Centers Today

Growth

Cultural Competence

Patient Coverage

Clinical Excellence

State of the Art Facilities

Economic Impact

Model for the Future

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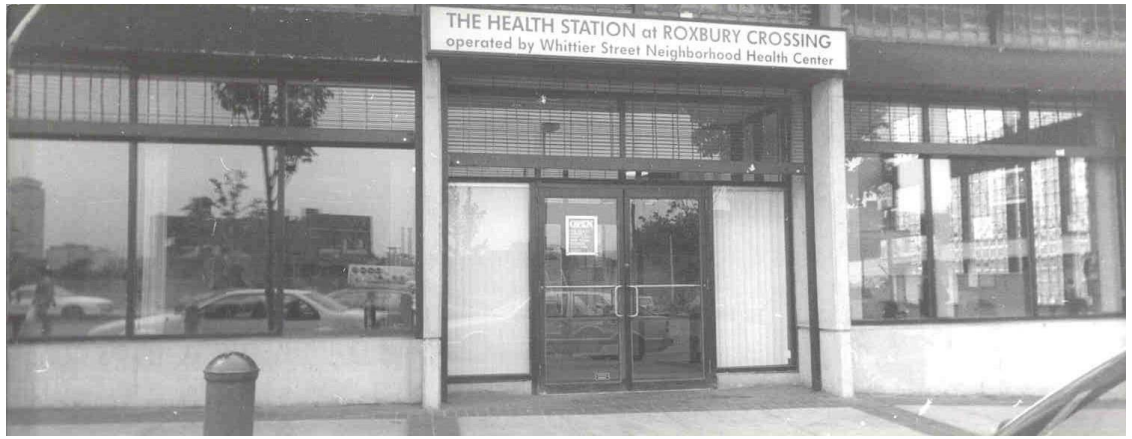

1976: Growth

58 community health center sites, covering:

Barre
Brimfield
Brockton
Cambridge
Chelsea
Fall River
Foxboro
Holyoke
Lynn
Pittsfield
Provincetown
Shelburn Falls
Somerville
Springfield
Stoughton/Avon
Worcester
Worthington

Boston:

Allston-Brighton
Back bay
Charlestown
Chinatown
Dorchester
East Boston
Fenway
Jamaica Plain
Mattapan
Mission Hill
North End
Roslindale
Roxbury
South Boston
South End

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2015: Growth

- Largest primary care network in the state
- **285+** community health center sites
- Serving **899,000** patients -- **one out of eight** residents -- in **91%** of the **state's zip codes**
- Health centers have added **295,000** patients -- a **49.6%** increase since the start of state health reform

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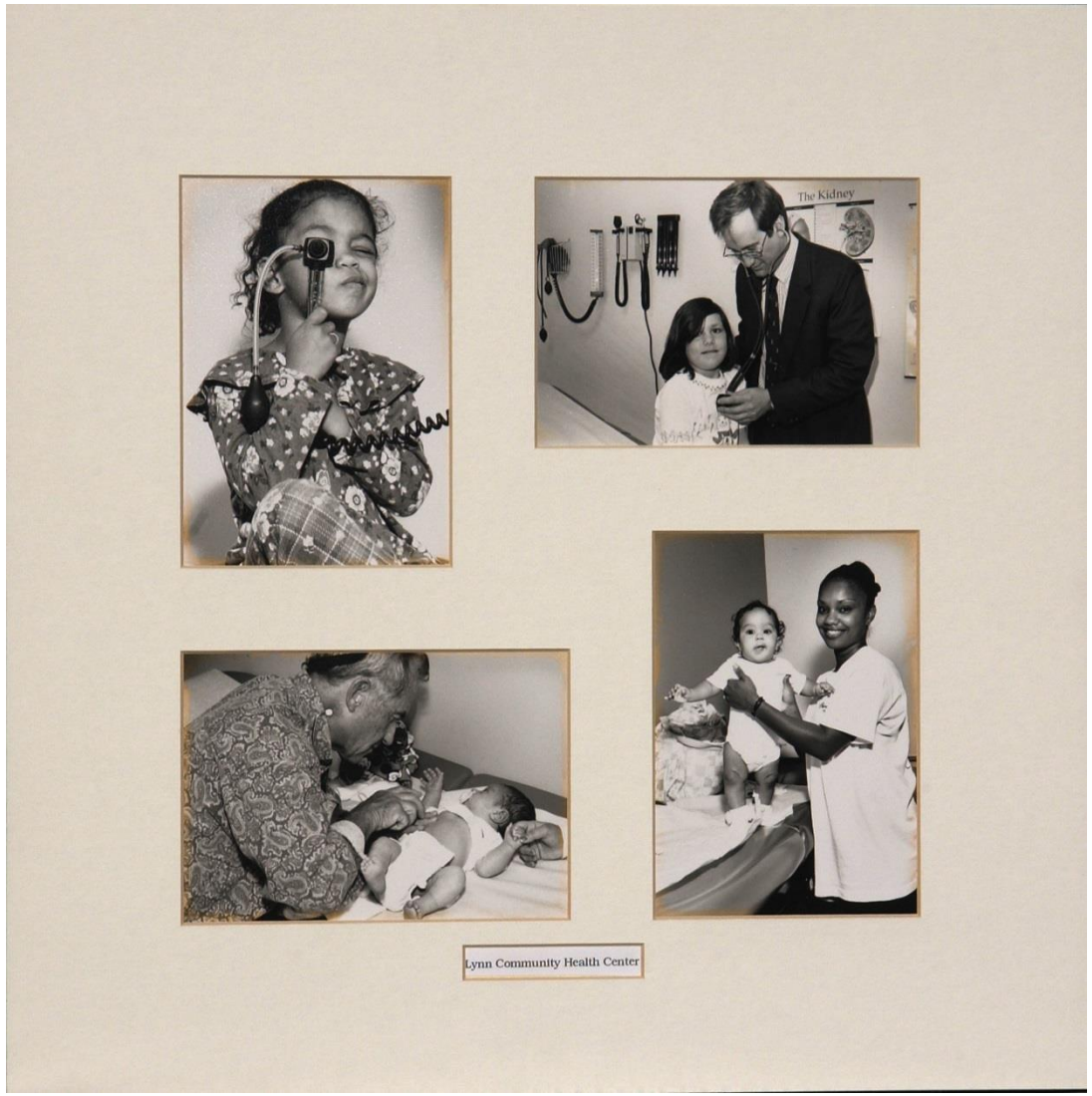

1976: Cultural Competence

Language proficiency at health centers:

1. English
2. French
3. Greek
4. Haitian Creole
5. Italian
6. Portuguese
7. Spanish

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2015: Cultural Competence

→ **37.8%** of health center patients are better served in a language other than English

→ **50+** languages spoken at health centers

English	Edo	Arabic	Punjabi	Croatian
Spanish	Pashto	Tagalog	Laotian	Haitian Creole
Hindi	Khmer	Mandarin	Kurdish	Cantonese
Estonian	Urdu	Albanian	Farsi	Indonesian
Thai	Russian	Arabic	Lithuanian	Portuguese
Somali	Italian	Bulgarian	Uzbek	Afrikaans
Tajik	Burmese	Polish	Ukrainian	Vietnamese
Brazilian	Krio	Susu	Swahili…	

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1976: Patient Coverage

Primary Insurance Options*: 3

1. Medicaid
2. Medicare
3. Blue Cross/Blue Shield

Includes sliding fee scale for self-pay

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2015: Patient Coverage

→ Most health centers accept more than 25 different insurances with many accepting all.

→ Patients by coverage type:

Medicaid:	41.4%
Subsidized:	10.5%
Medicare:	9.7%
Private:	**19.6%**
Uninsured:	18.7%

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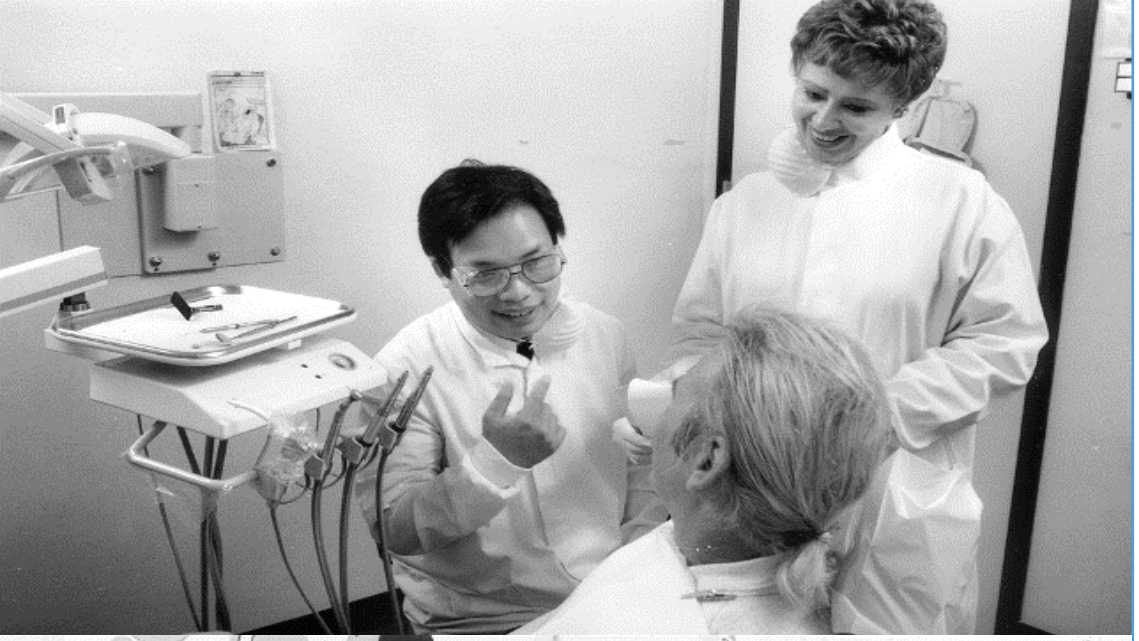

1976: Clinical Excellence

Back in 1976, the health center model employed a comprehensive approach for addressing the health needs of individuals and families -- just as it does today.

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2015: Clinical Excellence

→ As of April 1, 2015, **61%** of the nation's federally funded health centers are recognized as patient-centered medical homes (PCMH)

→ **86%** of Massachusetts federally funded health centers are **PCMH-certified**

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2015: State of the Art Facilities

MA health centers have received more than **$217 million** in federal funding to build new facilities, expand existing ones, upgrade technology and hire more staff.

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2015: Economic Impact

→ Health centers have spent decades bolstering the economic status of their neighborhoods by hiring and training local residents, stimulating local businesses and offering high quality, affordable health care.

→ In 2013, Massachusetts health centers generated more than **12,000 full-time jobs**, **$1.86 billion in operating expenditures**, and **$1.1 billion in annual savings** for the Commonwealth.

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2015: Solution to Access & Cost

→ The care we provide is local, affordable, comprehensive and actively managed by teams of providers

→ We continue to lead in integrating behavioral and medical health care and in offering patients augmented services such as dental, vision, and pharmacy -- all in one place

→ In Massachusetts, health centers are estimated to generate more than $1 billion in savings for the Commonwealth

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