



Oral Health Template

Devina Prasad, MD

Ben Lightfoot, MD

About Us

- Brockton Neighborhood Health Center is a large multispecialty FQCHC in downtown Brockton
- 29,000 patients
- 160,000 visits per year
- 5 PODs with 17 adult PCP's and 4 NP's
- 9 dentists
- Diabetes Rate of 11%(State average 7%)

Objective

- To make oral health screening an integral part of primary care services.
- Plan to start in one of the POD and then spread to the entire adult medicine.
- Since diabetes is one of the major chronic conditions prevalent in the patient community we chose that as our focus population.

Workflow

- MA and provider huddle in am to identify diabetics for the day.
- MA to initiate screening while rooming the patient
- Provider to complete the screening and document screening
- Patient to receive education or dental referral as deemed necessary.

The Challenge

- Capture oral health screening data from within our EHR (Nextgen) with the ability to report out quantitative data.
- Workflow should be easy to access and require a minimal number of clicks to complete
- Template should rely as much as possible on existing data fields

The Solution

- Embedded oral health screening template which is easily accessible using standard workflows
- Template is accessible for MA's and PCP's

Challenges and Problems

- Although template is easy to use and access- we are having some trouble getting providers to use it
- Reporting on total # of diabetics seen by specific provider
- Matching template data with reporting requirements

Advice/Modifications.

- Make the template easily accessible for both MA and Providers.
- Have minimum steps on the template.
- Have provider buy in.. As there is already an existing time crunch.
- Develop some kind of workflow so data can be collected when the dental referrals are completed.