

The Massachusetts League of Community Health Centers
Clinical Connections Summit: Integrating Oral Health and Primary Care

A Voyage through Oral Health Integration into Primary Care

Presented by Cheryl Andrews, DMD
& Alexis Keeler, MBA

November 5, 2015



Outer Cape Health Services

The Ship and Crew

- * Operates 3 health centers in Harwich, Wellfleet and Provincetown, MA
- * Provides a full range of primary health care and supportive services including Dentistry in our Provincetown location
- * Supporting a model of “whole person” care
- * Servicing an underserved region for primary care, dental care and behavioral health care



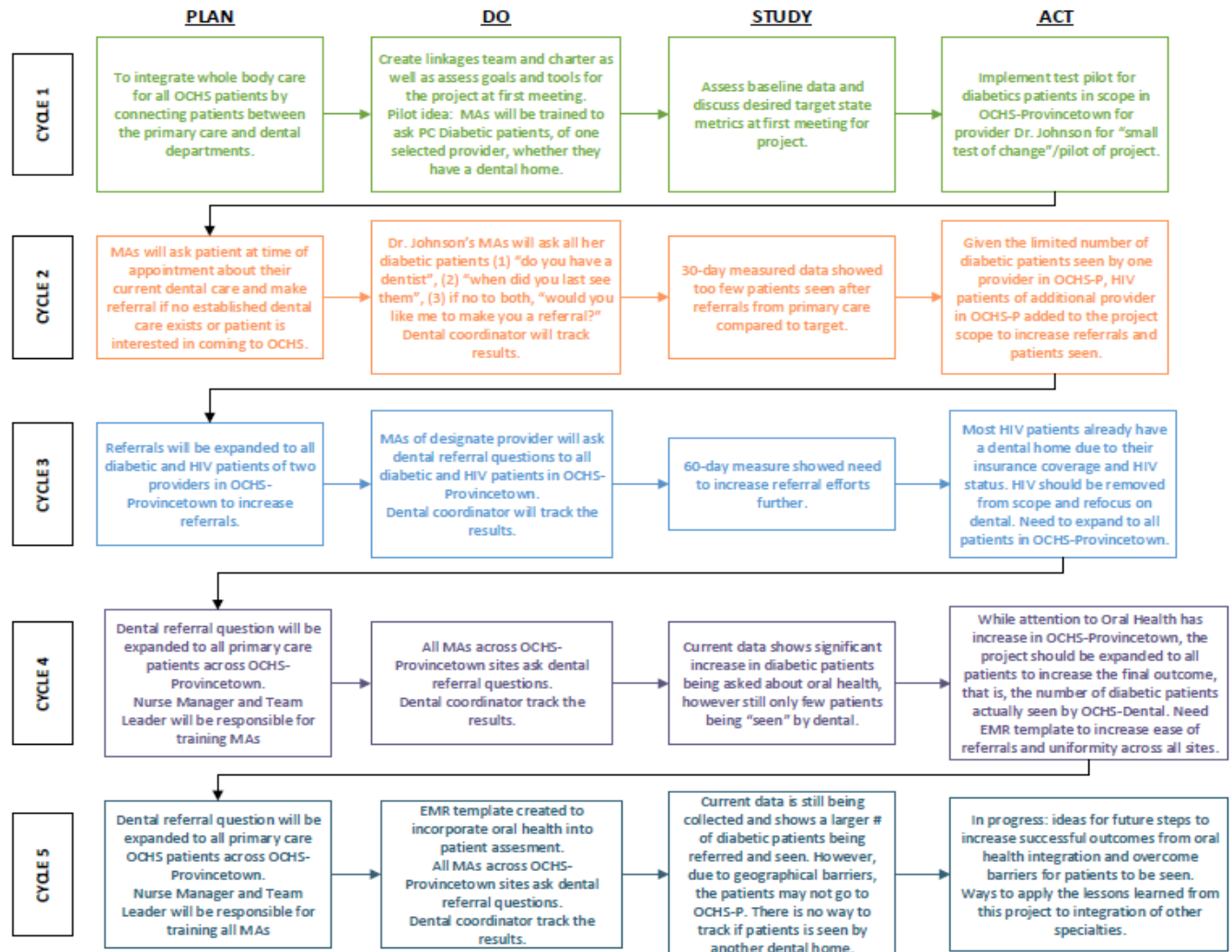
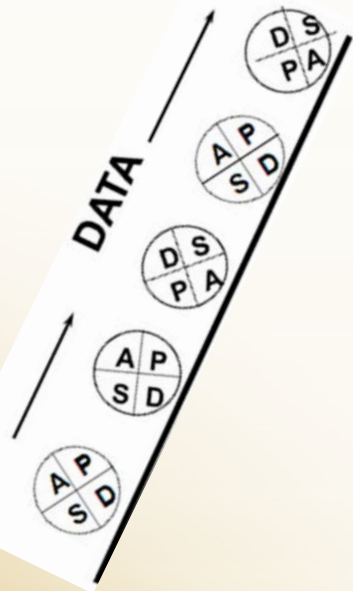
Setting Sail

- * OCHS received dental clinic licensure in June 2012.
- * To support our goal to reach more patients and increase access to dental care, OCHS applied for the Mass League's Oral Health Integration grant.
- * Aligns with the OCHS mission to support community engagement and ensure all patients have convenient access to "whole body care".
- * We recognize that we have a unique opportunity to enhance screening and education around the importance of good oral healthcare on the prevent chronic illnesses.
- * Aging population with numerous risk factors.



P-D-S-A Cycles

Charting the Path and Testing the Waters



Trimming the Sails

Pilot Project:
One Provider,
Diabetics
Only

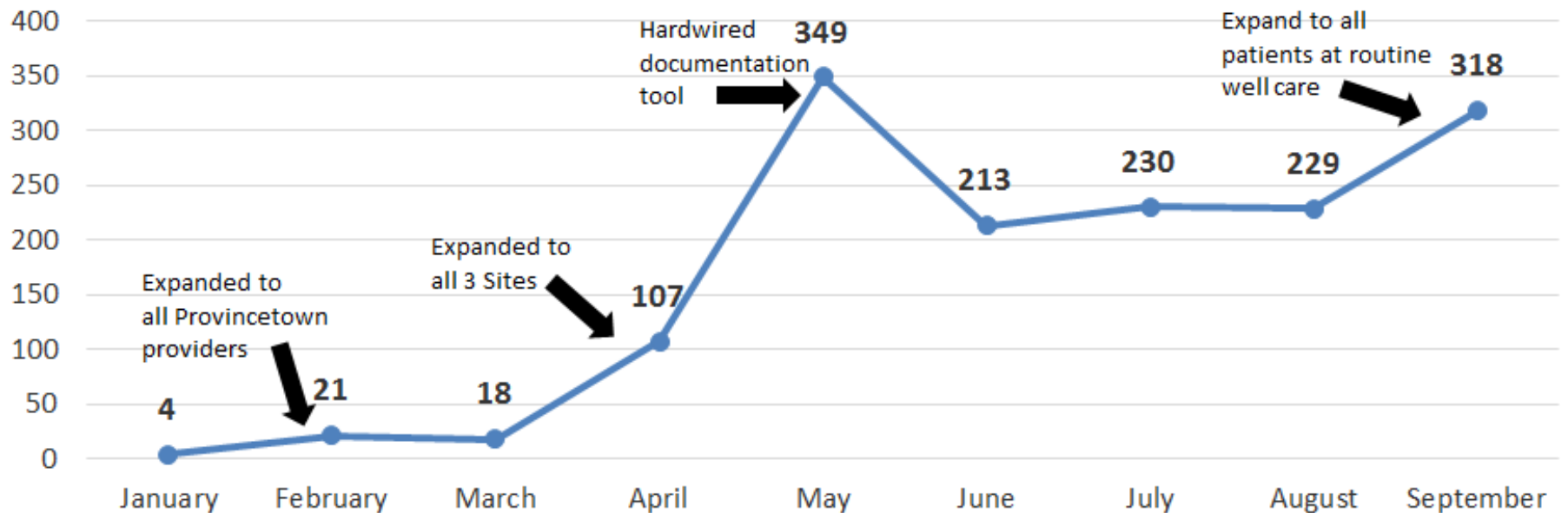
Added
Patients with
HIV

Expanded to
all Patients &
Providers in
Provincetown

Expanded to
all 3 Health
Centers

Reflecting on the Voyage

Outer Cape Health Services
**Number of Patients Identified/Counseled
Without a Dental Home 2015**



Lessons Learned & Next Steps

- * Managing team transitions/turnover, getting the right team at the table and gaining buy-in
- * Hardwiring the process and data integrity
- * Celebrating the wins and recognizing frontline efforts
- * Prioritizing the purpose and closing loop – Referrals
- * OCHS is a multi-site organization and is taking this methodology and applying its energies into other integrations such Behavioral Health and Colorectal Screening.
- * Spread to community partners through UMMS research and translational science engagement.



Thank you!

Questions?



Outer
Cape



HEALTH SERVICES

We Treat You Well