



Massachusetts League
of Community Health Centers



Monthly Meeting 10am – 11:45am
Oct. 18, 2011

AGENDA

Introductions

2011 Program

Projects:

- 1,818 Eligibility Applications, 183 providers for 2011 YTD; see UNK
- Transportation, Outreach & Voucher bills - non-billable visits need to be sent in ASAP for Jan-Sept 2011
- Google Site (shared files)/Group (email)
- Farmworker Photography Project Presentation
- Prevent Blindness America vision screening; RSVPs coming soon; who's interested in participating?
- Farmworker Focus Group planning
- External Referral Provider protocol – questions?
- Medical Chart Review – to be completed in fall/winter by Masspro; plus new BPHC Clinical Measures
- CRVFHP Special Projects – 1 submission
- Case Study: Patient needing inpatient rehab program

Resources:

- EPA pesticide poisoning handbook
- Flu materials
- NCFH's 'Call for Health' material
- 2011 CRVFHP forms

Next Meetings:

- Oct. 20-22nd East Coast Migrant Stream Forum, West Palm Beach, FL
- Nov. 15th Prevent Blindness America training, Holyoke Health Center, Holyoke, MA
- Nov. 15th CRVFHP Focus Group, Community Health Services, Hartford, CT

ALL

ProviderID	ProviderName	ProviderSpecialty	ProviderOrgName
29	Audrey Guhn, MD	OthSpec	Baystate Brightwood Health Center
648	Azad Jabiev	unknown	Baystate Brightwood Health Center
540	Baystate Affiliated Practice	OthSpec	Baystate Brightwood Health Center
36	Baystate Medical Center	many	Baystate Brightwood Health Center
631	Baystate Wesson Womens Care	ObGyn	Baystate Brightwood Health Center
438	Bernard Price	IM	Baystate Brightwood Health Center
793	Carolyn Delk	unknown	Baystate Brightwood Health Center
659	Chester Andrzejewski	OthSpec-EM	Baystate Brightwood Health Center
782	Daniel Grow	unknown	Baystate Brightwood Health Center
89	Dorothea Von Goeler, MD	GP	Baystate Brightwood Health Center
102	Ellen Millermack, NP	NP	Baystate Brightwood Health Center
612	Grace Goncero	ObGyn	Baystate Brightwood Health Center
643	Gregory McDonald	OthSpec-EM	Baystate Brightwood Health Center
447	Heather Sankey	ObGyn	Baystate Brightwood Health Center
711	Hilda Rivera Rivera	GP	Baystate Brightwood Health Center
695	James Cook	OthSpec-Cardio	Baystate Brightwood Health Center
708	Jean Henneberry MD	Lab-Pathologist	Baystate Brightwood Health Center
617	Jeanne McCarthy	ObGyn	Baystate Brightwood Health Center
593	Jeannette Wolfe	OthSpec-EM	Baystate Brightwood Health Center
146	Jeffrey Scavron, MD	IM	Baystate Brightwood Health Center
402	Jennifer Samale	PA	Baystate Brightwood Health Center
527	Jocelin Reatiraza	IM	Baystate Brightwood Health Center
618	John Nicasio	ObGyn	Baystate Brightwood Health Center
170	Katherine Gerstle	FP	Baystate Brightwood Health Center
750	Luis Moral, MD	Lab-Pathologist	Baystate Brightwood Health Center
758	Marshal T. Fox MD	unknown	Baystate Brightwood Health Center
206	Martha Nathan, MD	FP	Baystate Brightwood Health Center
658	Martin Broder, MD	OthSpec-EM	Baystate Brightwood Health Center
238	Noraymar Torres Muniz	FP	Baystate Brightwood Health Center
239	Norbert Goldfield, MD	GP	Baystate Brightwood Health Center
247	Peter Kassis	FP	Baystate Brightwood Health Center
260	Radiology & Imaging, Inc.	X-ray-Radiology	Baystate Brightwood Health Center
279	Ronald Burkman, MD	ObGyn	Baystate Brightwood Health Center
39	Rx-Baystate Pharmacy	Rx	Baystate Brightwood Health Center
194	Rx-Louis & Clark Pharmacy	Rx	Baystate Brightwood Health Center
789	Amita Kulkarni	unknown	CHC of Enfield
771	Anna Olivier, APRN	NP	CHC of Enfield
790	Carlos Degollado Lopez	unknown	CHC of Enfield
796	Dan Wilensky	unknown	CHC of Enfield
680	Daniel Dennehy MD	ObGyn	CHC of Enfield
72	Daniel Wilensky, MD	IM	CHC of Enfield
678	Dipak Patel	FP	CHC of Enfield
799	Donald Schiermer	unknown	CHC of Enfield
770	Ivelisse Rivera Godre	unknown	CHC of Enfield
801	Jeffrey Thompsen	unknown	CHC of Enfield
798	Kathleen Wessling	unknown	CHC of Enfield

ProviderID	ProviderName	ProviderSpecialty	ProviderOrgName
652	Laura Wilson, APRN	NP	CHC of Enfield
675	Michael Mark	Dentist	CHC of Enfield
651	Mythili Kasturi, MD	FP	CHC of Enfield
757	Ovanes Borgonos MD	FP	CHC of Enfield
261	Radiology Associates of Hartford	X-ray-Radiology	CHC of Enfield
791	referral - CHC., Inc	unknown	CHC of Enfield
273	Richard Putnam	Dentist	CHC of Enfield
800	Robert Dudley	unknown	CHC of Enfield
795	Sheela Tummala	unknown	CHC of Enfield
306	Syed Ali, MD	OthSpec	CHC of Enfield
728	Syed Hassan	unknown	CHC of Enfield
797	Theodora Vogiatzi Perdikis	unknown	CHC of Enfield
665	Theresa Suozzi, MD	FP	CHC of Enfield
561	Amy Jacobson	PA	CHC of Franklin County
480	Angelique Lauren, LICSW	MHSpec-LCSW	CHC of Franklin County
535	Anna Pearson, RN	nurse	CHC of Franklin County
387	Anne Chipperfield, MD	Peds	CHC of Franklin County
31	Austin Family Eye Care	OthSpec	CHC of Franklin County
414	Baystate Franklin Medical	OthSpec	CHC of Franklin County
573	Bernard Matute	Dentist	CHC of Franklin County
759	BMP FMC Orthopedics	OthSpec-Orthopedic	CHC of Franklin County
517	BMP Greenfield Surgery	OthSpec-Surgery	CHC of Franklin County
57	Celeste Chickering Wondstoski, RDH	DentHyg	CHC of Franklin County
710	Center for Human Development	MHSpec-OthLicMH	CHC of Franklin County
551	CHCFC Dental Provider	Dentist	CHC of Franklin County
611	Claire Sagor, RN	nurse	CHC of Franklin County
720	Connie Turner, FNP	NP	CHC of Franklin County
722	Daniel Zinn, MD	Peds	CHC of Franklin County
718	Diane Grasso, FNP	NP	CHC of Franklin County
723	Douglas Fusonie, MD	OthSpec-Surgery	CHC of Franklin County
111	Flora Sadri, DO	FP	CHC of Franklin County
113	Franklin County Cardiovascular	OthSpec	CHC of Franklin County
626	Franklin MRI Center	X-ray-Radiology	CHC of Franklin County
119	George E. Deering MD	OthSpec	CHC of Franklin County
715	Ghanim	Dentist	CHC of Franklin County
538	Greenfield Gastroenterology	OthSpec-Gastro	CHC of Franklin County
773	Greenfield Pulmonary	unknown	CHC of Franklin County
122	Greenfield Radiology Assoc, PC	X-ray-Radiology	CHC of Franklin County
772	Greenfield Specialty Assoc	unknown	CHC of Franklin County
566	Ileana Miranda, CNS	MHSpec-OthLicMH	CHC of Franklin County
717	Jean Raymond, LPN	nurse	CHC of Franklin County
777	Jeffrey Korff	OthSpec-Endocrinologist	CHC of Franklin County
776	Kari Lindefjeld-Calabi, DMD	Dentist	CHC of Franklin County
171	Kathleen Kerr, MD	FP	CHC of Franklin County
766	Koolkin	Dentist	CHC of Franklin County
765	Leboeuf	Dentist	CHC of Franklin County

ProviderID	ProviderName	ProviderSpecialty	ProviderOrgName
198	Lynne Bennett, RDH	DentHyg	CHC of Franklin County
591	Marcello Prebianchi, DDM	Dentist	CHC of Franklin County
713	Mary Jo Korfage-Poret	nurse	CHC of Franklin County
431	Mary Sieruta, RD	OthPro-Nutritionist	CHC of Franklin County
625	Nicholas J. Greco	OthSpec-Dermatology	CHC of Franklin County
762	Northampton Surgical	OthSpec-Surgery	CHC of Franklin County
483	Pioneer Podiatry, PC	OthPro-Podiatry	CHC of Franklin County
537	Pioneer Valley ENT Surgeons	OthSpec-ENT	CHC of Franklin County
251	Pioneer Women's Health	OthSpec	CHC of Franklin County
706	Rebecca Pace, DO	IM	CHC of Franklin County
699	Referral - CHCFC	Referral	CHC of Franklin County
562	Risha DeLeon	Dentist	CHC of Franklin County
553	Russell Thomas	FP	CHC of Franklin County
84	Rx-CHCFC/Deerfield Pharmacy	Rx	CHC of Franklin County
412	Rx-CHCFC/Stop & Shop Pharmacy	Rx	CHC of Franklin County
290	Sarah Kemble, MD	IM	CHC of Franklin County
774	Skin Pathology Laboratory, Inc.	Lab-Pathologist	CHC of Franklin County
301	Stephanie Perkins-Strange, RDH	DentHyg	CHC of Franklin County
417	Steven Johnson, DDS	Dentist	CHC of Franklin County
409	Charlene Chateauneuf	Optometrist	Community Health Services
769	CHS Albany Ave Adult Med	unknown	Community Health Services
504	CHS Dental Provider	Dentist	Community Health Services
392	Clinical Laboratory Partners, LLC	Lab	Community Health Services
467	Dana Rotella, DDS	Dentist	Community Health Services
570	Darren Martin MD	IM/Peds	Community Health Services
768	Elaine Hamilton	unknown	Community Health Services
610	Elzbieta Piekarcz-Dyjak, MD	IM	Community Health Services
497	Erin McCleary	Ophthalmologist	Community Health Services
632	Everol Ennis, APRN	NP	Community Health Services
123	Gretchen Allen, MD	ObGyn	Community Health Services
133	Irving Buchbinder, DP	OthPro-Podiatry	Community Health Services
147	Jennifer Griffin, CNM	CNM	Community Health Services
157	Johvonne Claybourne	FP	Community Health Services
673	Kathleen Cusick	ObGyn	Community Health Services
778	Leila Bruno, RD	OthPro-Nutritionist	Community Health Services
760	Maritza DeGonzalez, LCSW	MHSpec-LCSW	Community Health Services
590	Mary Ann Rodriguez	NP	Community Health Services
578	Montessor Upshaw	Dentist	Community Health Services
248	Phyllis Schling, APRN	NP	Community Health Services
583	Referral - CHS	Referral	Community Health Services
572	Ricardo Arduengo	Dentist	Community Health Services
628	Rita Rivera, APRN	NP	Community Health Services
607	Ritu Dutta, MD	ObGyn	Community Health Services
606	Robert Gfeller	ObGyn	Community Health Services
657	Robin Gilbert	ObGyn	Community Health Services
25	Rx-CHS/Arrow Pharmacy	Rx	Community Health Services

ProviderID	ProviderName	ProviderSpecialty	ProviderOrgName
682	Saman Ali	IM	Community Health Services
564	Samir Draa	Peds	Community Health Services
608	Sharjeel Ahmad, MD	OthSpec-InfecDis	Community Health Services
627	Sherwin Tucker	OthPro-Podiatry	Community Health Services
609	Susan Neagle, APRN (CHCFC)	NP	Community Health Services
767	Susan Neagle, APRN (CHS)	NP	Community Health Services
379	Tulika Kaushik	Dentist	Community Health Services
598	Angelo Carrabb	ObGyn	East Hartford Community HealthCare
430	Brian Riley	ObGyn	East Hartford Community HealthCare
511	Gursharan Dhal	FP	East Hartford Community HealthCare
503	Lyudmila Balyanova, DDS (EH)	Dentist	East Hartford Community HealthCare
597	Maria DeSousa	FP	East Hartford Community HealthCare
333	Vivien Iloeje, MD	IM	East Hartford Community HealthCare
736	Earl Youngelson, DMD	Dentist	Generations Family Health Center
781	Eastern CT Dental PC	Dentist	Generations Family Health Center
780	Jefferson Radiology	unknown	Generations Family Health Center
661	Jyothirmayee Korivi, MD	FP	Generations Family Health Center
167	Kari Waddington-Davis, APRN	FP	Generations Family Health Center
175	Kathy Montague, DMD	Dentist	Generations Family Health Center
223	Morton Glasser, MD	FP	Generations Family Health Center
225	Nalda Arcenas, APRN	NP	Generations Family Health Center
227	Nancy Quimby, APRN	NP	Generations Family Health Center
671	Referral - Gen	Referral	Generations Family Health Center
16	Ana Maria Castrillon, MD	IM	Holyoke Health Center
787	B. Feingold	unknown	Holyoke Health Center
585	David Zaluski	Dentist	Holyoke Health Center
788	E. Deleon	unknown	Holyoke Health Center
95	Edward Robinson, DDS	Dentist	Holyoke Health Center
443	Holyoke HC Dental Provider	Dentist	Holyoke Health Center
128	Holyoke Medical Center	X-ray-Radiology	Holyoke Health Center
784	J. Jurczak	unknown	Holyoke Health Center
142	Jeanne Allen, FNP	NP	Holyoke Health Center
495	Lisa Harvey, MD	GP	Holyoke Health Center
507	Monica O'Reilly	NP	Holyoke Health Center
240	Norman Spencer, MD	Ophthalmologist	Holyoke Health Center
619	Rafael Fernandez	IM	Holyoke Health Center
616	Referral - HolyHC	Referral	Holyoke Health Center
274	Robbie Lauter, NP	NP	Holyoke Health Center
703	Rx-HolyHC/MA Surgical Supply, LLC	Rx	Holyoke Health Center
490	Rx-Holyoke HC	Rx	Holyoke Health Center
785	T. Kozuch	unknown	Holyoke Health Center
786	W. Swiggard	unknown	Holyoke Health Center
385	Referral - UConn	Referral	UConn
388	UConn - dental	Dentist	UConn
324	UConn - primary care	IM/many	UConn

ProviderID	ProviderName	ProviderSpecialty	ProviderOrgName
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793	Carolyn Delk	unknown	Baystate Brightwood Health Center
782	Daniel Grow	unknown	Baystate Brightwood Health Center
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773	Greenfield Pulmonary	unknown	CHC of Franklin County
772	Greenfield Specialty Assoc	unknown	CHC of Franklin County
769	CHS Albany Ave Adult Med	unknown	Community Health Services
768	Elaine Hamilton	unknown	Community Health Services
780	Jefferson Radiology	unknown	Generations Family Health Center
787	B. Feingold	unknown	Holyoke Health Center
788	E. Deleon	unknown	Holyoke Health Center
784	J. Jurczak	unknown	Holyoke Health Center
785	T. Kozuch	unknown	Holyoke Health Center
786	W. Swiggard	unknown	Holyoke Health Center

TOTAL TRANSPORTATION COSTS - as of 10-14-11

<u>CHC</u>	<u>Total Allocation</u>	<u>Total Spent</u>	<u>Total - Purchase</u>	<u>Total - Logo</u>	<u>Total - Operation</u>	<u>Total Remaining</u>
CHCE	\$ 39,500.00	\$ 26,391.44	\$ 26,202.52	\$ 188.92		\$ 13,108.56
CHCFC	\$ 39,500.00	\$ 33,538.49	\$ 24,885.90	\$ 2,212.50	\$ 6,440.09	\$ 5,961.51
CHS	\$ 33,500.00	\$ 26,058.00	\$ 25,808.00	\$ 250.00		\$ 7,442.00
Holy	\$ 39,500.00	\$ 27,485.48	\$ 21,839.00	\$ 240.00	\$ 5,406.48	\$ 12,014.52
Total	\$ 152,000.00	\$ 113,473.41	\$ 98,735.42	\$ 2,891.42	\$ 11,846.57	\$ 38,526.59

Budgeted in CIP App:	\$ 142,500.00
Budgeted minus Total Spent:	\$ 29,026.59
Increased allocation for Jun-Dec 10:	\$ 28,500.00
Increased allocation for Jan-Jun 11:	\$ 5,000.00
Increased allocation for Jul 11-Jun 12:	\$ 6,000.00

TOTAL BY MONTH - OUTREACH SUMMARY - as of 10-16-11

IDS Funding:

Migrant Funding:

Outreach contact	January		February		March		April		May		June		July		August		September		October		November		December	
	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact	bill	contact
Brightwood	1	1	1	1	1	1					1	na	1	1	1	1								
CHCE													1	1	1	1								
CHCFC	1	1	1	1	-	1	1	1	1	1	1	1	1	1	1	1	1	1						
Generations	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1						
Holyoke	-	-	-	-	-	-	1	1	1	1	1	1	1	1	1	1	1	1						

Missing data

Monthly Outreach Expenditure Reports must be submitted by the 15th of the month following the reporting month.

Monthly Outreach Contact Sheets must be submitted by the 15th of the month following the reporting month.

In addition, all Outreach Expenditure Reports and Outreach Contact Sheets from Jan. 1, 2011 through June 30, 2011 must be submitted to MLCHC no later than Aug. 15, 2011;

all Outreach Expenditure Reports and Outreach Contact Sheets from July 1, 2011 through Dec. 31, 2011 must be submitted no later than Jan. 15, 2012.

For IDS, the same 15th of each month deadline remains.

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Home

Welcome to the CRVFHP Google Site.

The Connecticut River Valley Farmworker Health Program is a valley-wide program of the Massachusetts League of Community Health Centers that reimburses for some primary health care services to qualified migrant and seasonal farmworkers and their dependents. The program is offered through participating health centers and other health care providers in Connecticut and Massachusetts.

This private site is meant for CRVFHP-funded Outreach Workers and Outreach Coordinators/Contract Liaisons to access

appropriate handouts and materials as well as exchange useful information confidentially through the CRVFHP Google Group (email). No patient-specific information however will be shared.



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Meeting Handouts

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- o [CRVFHP Monthly Meeting Handouts - 8/9/11](#)
- o [CRVFHP Outreach For Wellness Training Handouts - 7/19/11](#)
- o [CRVFHP Monthly Meeting Handouts - 6/21/11](#)
- o [CRVFHP Monthly Meeting Handouts - 5/17/11](#)
- o [CRVFHP Monthly Meeting Handouts - 4/19/11](#)

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- o [Brochure-Español](#)

- o [Poster-English](#)
- o [Poster-Español](#)

- o [Informational Sheet: H1N1 Flu Farm Protocol](#)
- o [Informational Sheet: Massachusetts Health Care Reform and the CRVFHP](#)
- o [Informational Sheet: Specialty Care Services, External Referral Agencies and the CRVFHP](#)

- o [Connecticut River Valley Farmworker Health Program - Stories From the Field](#)

- o 'Where There is No Doctor' - [English](#) or [Español](#)
- o 'Where There is No Dentist' - [English](#) or [Español](#)

- o Health Education / Disease Prevention Resources Listing - contact the League for list

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- prepared by National Immigration Law Center
- Warning! Protect Yourself from
Immigration Raids - [English](#) & [Español](#)
- prepared by National Immigration Law Center
- **Connecticut flyer:** Know Your Rights if
You are Contacted or Detained by
Immigration - [English](#) & [Español](#)
- prepared by American Civil Liberties
Union of Connecticut
- **Massachusetts flyer:** Know Your
Rights! What to do if stopped and
questioned about your immigration
status on the street, the subway or the
bus - [English](#) & [Español](#)
- prepared by American Civil Liberties
Union of Massachusetts
- Know Your Rights! What to Do if
Questioned by Police, FBI, Customs
Agents or Immigration Officers - [English](#)
& [Español](#)
- prepared by American Civil Liberties
Union

- o [Rights Card - fold in half - English & Español](#)
- prepared by National Immigration Law Center

- o [National Lawyers Guild](#)
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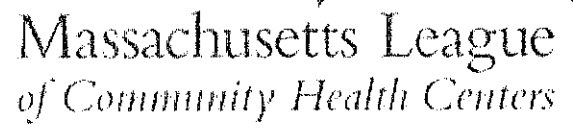


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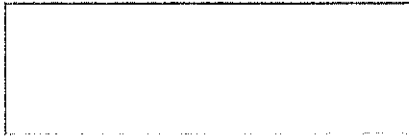
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- o RFP Application, Joint General Information Section and Instructions [CLOSED]
- o [Voucher Component Summary](#)
- o [Patient Enrollment Cards - Front-1, Front-2, and Back - Word](#)
- o [CRVFHP Outreach Contact Sheet](#)
 - o [CRVFHP Outreach Contact Sheet - Daily Log](#)
- o [CRVFHP Expenditure Report](#)
- o [Farm Database Listing - contact the League for comprehensive list](#)
- o [CRVFHP Forms](#)
 - o [Eligibility / Registration Form - English or Español](#)
 - o [Referral Voucher](#)
 - o [Pharmaceutical Voucher](#)
 - o [Patient Satisfaction Survey](#)
- o [Federal Poverty Guidelines](#)
- o [CRVFHP Special Projects Application - Outreach Workers \[Application & Budget\]](#)
- o [Farm Owner Survey \[& Word\]](#)
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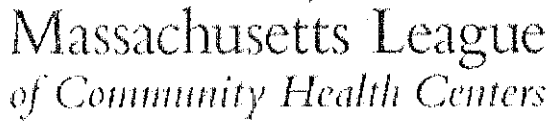
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CRVFHP

[Today](#) **October 2011** ▼ Print [Week](#) [Month](#) [Agenda](#)

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	Oct 1
2	3	4	5	6	7	8
9	10 Columbus Da	11	12	13	14	15
16	17 10am CRVFHP I	18	19	20	21	22
23	24	25	26	27	28	29
30 Halloween	31	Nov 1	2	3	4	5

Events shown in time zone: Eastern Time

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CRVFHP Focus Group Feedback - 10/19/10

About the CRVFHP

- Outreach worker connecting to workers
- Regular meetings at farms by outreach
- Medical van at farms very effective especially for screening and identification of serious illness

Marketing/Reaching More Patients

- Workers who do not use program are “scared.” Only use care when they need to (critical/sick care)
- Just do not want to. They are aware of the program
- (Re: Do printed materials help) Yes. Printed information is helpful.
- Should include phone numbers to call

Access and Availability of Health Care Services

- Bringing care to the farms i.e. mobile medical van 1x/month
- New this year: mobile dental van preventative care to FW appts at HC (setting them up in May 2011)
- Preschedule Tues pm clinic for worker at HC
- No hospitalizations or other needs such as ambulance costs. Outreach workers apply for “financial aid” via hospital policies
- Outreach workers have difficulty finding specialists (eg ENT)
- Some patients pay own bills for NOA/CHC visit – who’s going to pay it?

Patient Satisfaction with Care

- Receiving hospital bills
- Relationship with Carmen is key
- Moving around clinic hours
- Doing a last checkup before a person goes home right when crop is over

Patient Satisfaction with Rx

- CHC, Inc- probably needs 4 medical specialists
- Gen: 25-30
- CHC- did flu immunizations
- HispHC: great connected w/ CHS and UConn. Gift of Sight w/ LensCrafters
- RX: Jamaica- no problem. Puerto Rico- no insurance in PR, unemployment. Doesn’t know how he’s going to deal with Rx
- Get “Call for Health” materials
- Prescription Assistance Programs

Medical/Clinical Measures

- (Exercise, nutrition, routine health)
- Difficult to get his Mexican coworkers to get treatment- don’t have the courage to get treatment even when they’re ill
- Idea: bringing other HC staff to a health ed training= but patients won’t go; say they feel good; even haven’t been to doctor in many years
- Would FW listen to other FW that diabetes & HTN run in families?
- Idea: explaining to FW what a visit would be like
- Alexis: Establishing good relationship is so important. “When was the last time you saw a doctor?”

CONNECTICUT RIVER VALLEY FARMWORKER HEALTH PROGRAM

FOCUS GROUP SURVEY

We are interested in providing better health care to our patients. We want to learn from you and other people who respond to this survey about ways to make things better. We hope you will take the time to answer these questions. Most people find it takes only 10 minutes to answer these questions. What you have to say is private. Your doctor or nurse will never see this survey. Your answers will be combined with others. You will not be asked to put your name on this survey.

**The following questions are about the health care team you usually see for health care.
Your health care team is the doctors, nurses, dietitians or health educators who care for you.**

1. Does your health care team explain things in a way that you understand?

Never ☹️ (1) Sometimes ☹️ (1) Usually ☺️ (5) Always ☺️

2. Does your health care team respect what you have to say about your health care?

Never ☹️ Sometimes ☹️ (1) Usually ☺️ (7) Always ☺️

3. Does your health care team involve you in making a plan to care for your health care?

Never ☹️ Sometimes ☹️ Usually ☺️ (8) Always ☺️

4. Does your health care team give you choices about how to best care for your health?

Never ☹️ Sometimes ☹️ Usually ☺️ (8) Always ☺️

5. Do you feel okay telling your health care team when there is something you don't want to do concerning your health care?

Never ☹️ Sometimes ☹️ (2) Usually ☺️ (6) Always ☺️

6. Do you feel comfortable asking your health care team questions?

Never ☹️ (1) Sometimes ☹️ (1) Usually ☺️ (6) Always ☺️

7. Is your health care team helpful with health problems that come up?

Never ☹️ Sometimes ☹️ Usually ☺️ (8) Always ☺️

8. Does your health care team spend enough time with you caring for your health care?

Never ☹️ Sometimes ☹️ Usually ☺️ (8) Always ☺️

9. Overall, how helpful is your health care team in making you feel you can take care of your health care?

Not very helpful ☹️ A little helpful ☹️ Somewhat helpful ☺️ (8) Very helpful ☺️

Thank You for Sharing Your Thoughts with Us!

ABOUT YOU

1. On how many of the last 7 days have you followed a healthful eating plan?

0 1 2 3(1) 4(2) 5(2) 6 7(2)

2. On how many of the last 7 days did you do at least 30 minutes of physical activity (including walking)?

0(1) 1(1) 2 3 4 5(1) 6(1) 7(2)

3. On how many of the last 7 days did you take your recommended primary care medicine?

0(1) 1 2 3 4 5(5) 6 7(3) NA

4. Overall, how would you rate your health during the past 4 weeks?

Poorly ☹️ (3) Okay 😊 (3) Very Well 😊

5. What is your age now?

(1) 18 to 24 25 to 34 (3) 35 to 44 (2) 45 to 54
 55 to 64 65 to 74 75 or older

6. Are you male or female?

(5) Male (1) Female

7. What is the highest grade or level of school that you have completed?

(1) 8th grade or less
(1) Some high school, but did not graduate
(2) High school graduate or GED
 Some college or 2-year degree
(1) 4-year college graduate
 More than 4-year college degree

8. Are you of Hispanic or Latino origin or descent?

(3) Yes, Hispanic or Latino (3) No, not Hispanic or Latino

9. How would you rate this focus group?

Poorly ☹️ Okay 😊 (6) Very Well 😊

10. Did someone help you complete this survey?

(1) Yes (5) No

11. If Yes, how did that person help you? Check all that apply.

(1) Read the questions to me
 Wrote down the answers I gave
 Answered the questions for me
 Translated the questions into my language
 Helped in some other way

Thank You for Sharing Your Thoughts with Us!

Connecticut River Valley Farmworker Health Program
Farmworker Health Care Focus Group
Community Health Services, Staff Lunchroom, Floor?
500 Albany Ave, Hartford, CT
November 15, 2011
5-7pm

5pm *Welcome* [Mary Ellen]

5-5:30pm *Dinner* [Mary Ellen]
Food provided first.

5:30-5:40pm *Introductions* [Mary Ellen]

Welcome and introductions of staff (Joan, Elsa, Mary Ellen), FW participants (9 total expected), observers (CRVFHP agency staff), medical interpreter (?). Name badges available. Thank you to Pat at CHS for hosting.

Thank you gift cards & goodie bags (gift cards, flyers, League golf shirt, lunch coolers).

Will also be taking a couple of pictures of the event (need photo authorization).

Brief overview of CRVFHP, CHCs & CRV.

Icebreaker: What is your name? What type of farm do you work on? What do you do on the farm?

5:40-5:45pm *Overview of Focus Group/Purpose/Goals* [Joan]

“Thank you for coming this evening. We appreciate your willingness to share your opinion on the availability of health care for your needs and those of your family members. We would like to hear from each of you and will make sure that there is adequate time.

The purpose of this focus group is to hear about your experiences with the health care system: your provider and the area health centers. By sharing your opinion and experiences we can provide better services.

We do have a list of specific questions we will be asking you to consider but also want to make sure that you have the time to bring up issues or concerns that we might not think to ask about. Everything that is shared this evening will be confidential. Although we will be taking notes (and taking a couple of pics), no one's name will be used or disclosed. Any written report of this focus group will be a summary of comments without anyone's name identified.

We have 1 hour, 15 minutes time for this focus group including the wrap-up survey and will make sure we end on time.”

- Joan – facilitator
- Nelly – interpreter (as well as your Outreach Worker staff)
- Mary Ellen – note taker (as well as your Outreach Worker staff)

5:45-6:50pm Questions [Joan and Mary Ellen]

A. About CRVFHP:

1. How did you hear about the CRVFHP (CHC)?
2. Do you know we are Valley-wide?
3. Do you know who else qualifies (migrant, seasonal, dependents)?
4. Do you know what services we cover?
5. Do you know the hours of the HC nearest to you?
6. Do you have a CRVFHP Eligibility Card?
7. Do you know you must re-register each year?

B. Marketing / Reaching More Patients:

8. How can we best reach other FWs / dependents?
9. Are we missing farms?
10. How can we build trust?
11. How are CRVFHP marketing materials? Did you ever read / get a brochure? How did you 1st hear about the CRVFHP/CHC? Do you know OW/OWs?
12. Have you seen marketing materials [*have 1-pg flyer, tri-fold brochure*]

C. Access and Availability of Health Care Services:

13. Tell us about your experience when needing dental care, eye care, other specialty care. (Where, how frequent, degree of satisfaction?)
14. What obstacles / barriers have you faced in getting services (child care, transportation, time off work, cost, language)?
15. Is it easy / difficult for you to leave work for office visits? What does farm owner think?
16. Have you needed other specialty care in the past? Could you afford it / would you get it if the CRVFHP didn't cover it?
17. Do you have difficulty obtaining Rx? Do you know why you need Rx?
18. Besides the CRVFHP, do you have insurance (Medicaid)? Do you know how to use it? Is insurance offered through your farm?
19. What are your concerns about immigration/documentation?

D. Patient Satisfaction with Care:

20. Please share with us your experience with the care you have received. Have there been language challenges. Did you need a translator? Did the staff speak your language? How difficult was it for you to understand the provider's questions or recommendations for treatment.

21. Please share with us your experience with your provider. Did you feel that the provider respected your opinion on how to manage your health (chronic illness)?
22. Are there health topics you wish to learn more about?
23. Was there an opportunity to include your preferences (food, cultural beliefs etc) into your treatment plan? Are you able to follow the provider's recommendations in your treatment plan? What are the barriers, problems, if not?

E. Medical Chart Review / Clinical Measures:

**24. Do you know how to prevent the flu? [have bi-lingual flyers available]
Do you plan to get a flu shot? Do you know how to get access to a flu shot at a CHC?**

25. How can we improve health outcomes?

- Diabetes:
64% with controlled HbA1c $\leq 9\%$
[25 out of 39 – 2009]
- Hypertension:
63% with controlled blood pressure $< 140/90$
[12 out of 19 – 2009]
- Pap test – 61% tested
[43 out of 70 sample – 2009]
- Childhood Immunization:
100% fully immunized
[1 out of 1 – 2009]
- Mental Health:
Did a provider ask you about your mood, level of stress, depression?
- Oral Health:
Did you receive a dental exam / referral?
- Environmental / Occupational Health:
Did a provider ask you about any physical activities that you do – at work or away from work – that you feel are harmful to you? Did a provider ask you if you were exposed to chemicals, fumes, dusts, noise, and/or high heat at your work or away from work?

6:50-7pm

Wrap-Up Survey & Thank You! **[Joan or Mary Ellen]**

When you answer the survey questions we are asking you about the doctor and health center that you go to for routine health care.

Clinical and Financial Performance Measures

In order to support the provision of high quality patient care, HRSA-funded health centers are expected to have ongoing quality improvement/assessment programs that include clinical services and quality management. To this end, the Health Center Program incorporates systems of quality assessment, quality improvement, and quality management that focus provider responsibilities on improving care processes and outcomes.

In concert with performance improvement initiatives within the broader health care community, the Health Center Program incorporates quality-related performance measures that place emphasis on health outcomes and demonstrate the value of care delivered by health centers. These performance measures are selected to provide a balanced and comprehensive representation of health center services, clinically prevalent conditions among underserved communities, and the population across life cycles. Their use is familiar to the majority of health center grantees that have extensive experience working to improve the quality of perinatal, chronic, and preventative care services. Further, the performance measures are aligned with those of national standard setting organizations, and are commonly used by Medicare, Medicaid, and health insurance/managed care organizations to assess quality performance.

The measures below are to be reported by all grantees in the Uniform Data System (UDS) and are included in the Clinical and Financial Performance Measures for Service Area Competition (SAC) and Budget Period Renewal (BPR) grant opportunities. The UDS Manual is available at <http://bphc.hrsa.gov/healthcenterdatastatistics/reporting/index.html>.

The alignment of the performance measures across grant performance reporting (UDS) and the grant application (SAC and BPR) provides grantees with the opportunity to establish quality and performance goals for their organization and patient populations, and assess their progress toward these goals. The alignment furthers HRSA's objective to collect data in a way that minimizes grantee reporting burden, and helps document the value of the Health Center Program.

Below are the clinical performance measures for the 2011 UDS. New or revised measures are identified.

Outreach / Quality of Care

Percentage of pregnant women beginning prenatal care in the first trimester

Numerator: All female patients who received perinatal care during the program year (regardless of when they began care) who initiated care in the first trimester either at the grantee's service delivery location or with another provider

Denominator (Universe): Number of female patients who received prenatal care during the program year (regardless of when they began care), either at the grantee's service delivery location or with another provider. Initiation of care means the first visit with a clinical provider (MD, NP, CNM) where the initial physical exam was done and does not include a visit at which pregnancy was diagnosed or one where initial tests were done or vitamins were prescribed

Percentage of children with 2nd birthday during the measurement year with appropriate immunizations REVISED

Numerator: Number of children who received all of the following: 4 DTP/DTaP, 3 IPV, 1 MMR, 3 Hib, 3 HepB, 1VZV (Varicella), 4 Pneumococcal conjugate, 2 HepA, 2 or 3 RV, and 2 influenza vaccines prior to or on their 2nd birthday whose second birthday occurred during the measurement year, among those children included in the denominator

Denominator: Number of children with at least one medical visit during the reporting period, who had their second birthday during the reporting period, who did not have a contraindication for a specific vaccine

Percentage of women 21-64 years of age who received one or more tests to screen for cervical cancer

Numerator: Number of female patients 24-64 years of age receiving one or more Pap tests during the measurement year or during the two years prior to the measurement year, among those women included in the denominator

Denominator (Universe): Number of female patients 24-64 years of age as of December 31 of the measurement year who were seen for a medical encounter at least once during the measurement year and were first seen by the grantee before their 65th birthday

Percentage of patients age 2 to 17 years who had a visit during the current year and who had Body Mass Index (BMI) Percentile documentation, counseling for nutrition, and counseling for physical activity during the measurement year NEW

Numerator: Number of child and adolescent patients age 2 to 17 years who had Body Mass Index (BMI) Percentile documentation, counseling for nutrition, and counseling for physical activity during the measurement year, among those patients included in the denominator

Denominator: Number of child and adolescent patients age 2 to 17 years as of December 31 of the measurement year, who have been seen in the clinic at least once during the measurement year

Percentage of patients age 18 years or older who had their Body Mass Index (BMI) calculated at the last visit or within the last six months and, if they were overweight or underweight, had a follow-up plan documented NEW

Numerator: Number of adult patients age 18 years or older who had their Body Mass Index (BMI) calculated at the last visit or within the last six months and, if they were overweight or underweight, had a follow-up plan documented, among those patients included in the denominator

Denominator: Number of adult patients age 18 years or older as of December 31 of the measurement year, who have been seen in the clinic at least once during the measurement year

Percentage of patients age 18 years and older who were queried about tobacco use one or more times within 24 months NEW

Numerator: Number of patients age 18 years and older who were queried about tobacco use one or more times within 24 months, among those patients included in the denominator

Denominator: Number of patients age 18 years and older who had at least one medical visit during the measurement year and have been seen for at least two office visits ever

Percentage of patients age 18 years and older who are users of tobacco and who received (charted) advice to quit smoking or tobacco use **NEW**

Numerator: Number of patients age 18 years and older who are users of tobacco and who received (charted) advice to quit smoking or tobacco use, among those patients included in the denominator

Denominator: Number of patients age 18 years and older seen who are users of tobacco and who had at least one medical visit during the current year and have been seen for at least two visits ever

Percentage of patients age 5 to 40 years with a diagnosis of persistent asthma (either mild, moderate, or severe) who were prescribed either the preferred long term control medication or an acceptable alternative pharmacological therapy during the current year **NEW**

Numerator: Number of patients age 5 to 40 years included in the denominator with a diagnosis of persistent asthma (either mild, moderate, or severe) who were prescribed either the preferred long term control medication (inhaled corticosteroid) or an acceptable alternative pharmacological therapy (leukotriene modifiers, cromolyn sodium, nedocromil sodium, or sustained released methylxanthines) during the current year

Denominator: Number of patients age 5 to 40 years with a diagnosis of persistent asthma (either mild, moderate, or severe) and who had at least one medical visit during the current year and have been seen for at least two visits ever

Health Outcomes / Disparities

Percentage diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent **REVISED**

Numerator: Number adult patients age 18 to 75 years with a diagnosis of Type 1 or Type 2 diabetes whose most recent HbA1c level during the measurement year is <7%, <8%, ≤9%, or >9%, among those patients in the denominator

Denominator: Number of adult patients age 18 to 75 years as of December 31 of the measurement year with a diagnosis of Type 1 or Type 2 diabetes, who have had a visit at least twice during the reporting year and do not meet any of the exclusion criteria

Percentage of adult patients with diagnosed hypertension whose most recent blood pressure was less than 140/90

Numerator: Patients 18 to 85 years of age with a diagnosis of hypertension with most recent systolic blood pressure measurement < 140 mm Hg and diastolic blood pressure < 90 mm Hg

Denominator (Universe): All patients 18 to 85 years of age as of December 31 of the measurement year with a diagnosis of hypertension and have been seen at least twice during the reporting year, and have a diagnosis of hypertension before June 30 of the measurement year

Percentage of births less than 2,500 grams to health center patients

Numerator: Women in the "Universe" whose child weighed less than 2,500 grams during the measurement year, regardless of who did the delivery

Denominator (Universe): Total births for all women who were seen for prenatal care during the measurement year regardless of who did the delivery

Additional Measures

In addition to the above UDS clinical measures, health centers must include one Behavioral Health (e.g., Mental Health or Substance Abuse) and one Oral Health performance measure of their choice in the Health Care Plan.

Financial Viability / Costs

Total cost per patient

Numerator: Total accrued cost before donations and after allocation of overhead

Denominator: Total number of patients

UDS Lines: T8AL17CC/T4L6A for existing grantees

Medical cost per medical visit

Numerator: Total accrued medical staff and medical other cost after allocation of overhead (excludes lab and x-ray cost)

Denominator: Non-nursing medical encounters (excludes nursing (RN) and psychiatrist encounters)

UDS Lines: T8AL1CC + T8AL3CC/T5L15CB – TT5L11CB for existing grantees

Change in net assets to expense ratio

Numerator: Ending Net Assets – Beginning Net Assets

Denominator: Total Expense

Note: Net Assets = Total Assets – Total Liabilities

Working capital to monthly expense ratio

Numerator: Current Assets – Current Liabilities

Denominator: Total Expense / Number of Months in Audit

Long term debt to equity ratio

Numerator: Long Term Liabilities

Denominator: Net Assets

<u>Quality of Care/Health Outcomes</u>		<u>National</u>	<u>MA</u>	<u>CRVFHP 2010</u>	<u>CRVFHP 2007-10 Avg</u>	<u>CRVFHP 2016 Goal</u>	<u>Diff from National</u>
Prenatal							
	% having first prenatal visit in 1st trimester	69.0%	78.6%	na	na	0%	
	% low and very low birthweight	7.4%	6.8%	na	na	0%	
Preventive Screening & Immunizations							
REVISED	% of two years olds immunized (new shots)	74.0%	77.4%	100.0%	75.0%	80%	1.0%
	% of women with PAP tests	57.8%	69.7%	70.0%	66.0%	65%	8.2%
	% of patients asked mental health questions			18.0%	18.0%	29%	
	% of patients rec'd oral exam			1.0%	3.0%	10%	
NEW	% of 2-17, weight mngt & diet / physical activity counseling					25%	
NEW	% of 18+, BMI recorded & over/underweight counseling					25%	
NEW	% of 18+, tobacco use recorded					25%	
NEW	% of 18+, if tobacco use, counseling					50%	
NEW	% of 5-40, if persistent asthma, prescribed pharmaceuticals					25%	
Chronic Disease Management							
	% hypertension patients with blood pressure <140/90	63.2%	65.8%	54.0%	49.0%	60%	-14.2%
	% diabetic patients with HbA1c <7	39.8%	46.3%				
REVISED	% diabetic patients with HbA1c >7 & <8 (new controlled)						
REVISED	% diabetic patients with HbA1c >8 & <9						
	% diabetic patients with HbA1c <=9 (controlled)	71.0%	78.8%	82.0%	58.0%	65%	-13.0%

CRVFHP PATIENT CHARTS - BASED ON BPHC CLINICAL MEASURES

Type
Diabetes

Source
GOAL: BY 2011, INCREASE THE % OF ADULT PATIENTS WITH DIABETES WHOSE MOST RECENT HBA1C IS <=9% BY 10%

DONE BY CHC

GOAL: BY 2016, increase the % of adult patients with diabetes whose most recent HbA1c is <=9% from 58% (avg 07-10) to 65%

% of adult patients 18-75 with a diagnoses of diabetes (250.xx) who have uncontrolled DM
Must have at least 2 medical visits during reporting year (but can diag be in any year?)
Refer to UDS Table 7 for more specific instructions

QUERY: Birthdate between 12/31/35 and 1/1/1992; at least 2 medical visits in */*/2010; ICD9 = 250.xx; Dent -> phar = 0; CPT =/ D* or Rx
of charts: All or up to 70 random; **CRVFHP reviewed all**

AVERAGE 2007-2010:	58%
	77
	132

RESULTS:

Year	Patients	Compliant	%	Comment
2007	29	15	52%	baseline year
2008	30	18	60%	8% change from baseline
2009	39	16	41%	-11% change from baseline -19% change from previous year
2010	34	28	82%	31% change from baseline 41% change from previous year
2011			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2012			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2013			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2014			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2015			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2016			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year

Cardiovascular Disease

GOAL: BY 2011, INCREASE THE % OF ADULT PATIENTS WITH HYPERTENSION WHOSE MOST RECENT BLOOD PRESSURE IS <140/90 BY 10%

DONE BY CHC

GOAL: BY 2016, increase the % of adult patient with hypertension whose most recent blood pressure is <140/90 from 49% (avg 07-10) to 60%

% of adult patients 18-85 with a diagnoses of hypertension (401.xx) who have uncontrolled HTN (>140/90)
Must have at least 2 medical visits in reporting year
Must have been diagnosed before 6/30 of reporting year in any year
No exclusions
Refer to UDS Table 7 for more specific instructions

QUERY: Birthdate between 12/31/1925 and 1/1/1992; at least 2 medical visit service dates */*/2010; diag before 6/30/10; registered date <7/1/10; ICD9 = 401.xx; Dent -> phar = 0; CPT =/ D* or Rx

of charts: All or up to 70 random; **CRVFHP reviewed all**

AVERAGE 2007-2010:	49%
	83
	169

RESULTS:

Year	Patients	Compliant	%	Comment
2007	44	20	45%	baseline year
2008	45	19	42%	-3% change from baseline
2009	19	11	58%	12% change from baseline 16% change from previous year
2010	61	33	54%	9% change from baseline -4% change from previous year
2011			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2012			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2013			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2014			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2015			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year
2016			#DIV/0!	#DIV/0! change from baseline #DIV/0! change from previous year

Cancer

GOAL: BY 2011, INCREASE THE % OF ADULT WOMEN WHO RECEIVE A PAP TEST IN REPORTING OR 2 PREVIOUS YEARS AT A CURRENT RATE OF 75%

DONE BY CHC

GOAL: BY 2016, maintain the % of adult women who receive pap test at 65%

% of women 24-64 who have received pap test in reporting or 2 previous years
Must have had at least 1 medical visit during reporting year; Home visits (CPT codes 99341-99350) are excluded
Exclusions include anaphylactic reaction to the vaccine; see Table 6B instructions for more exclusions
If patient received pap test in reporting or 2 previous years, patient is 'In Compliance'
Refer to UDS Table 6B for more specific instructions

QUERY: Birthdate between 1/1/1946 and 12/31/1986; at least 1 medical visit service date */*/2010; Gender = F; Dent -> phar = 0; CPT =/ D* or Rx; CPT codes =/ 99341-99350

of charts: All or up to 70 random; **CRVFHP reviewed 70 random** **AVERAGE 2007-2010:** **66%**
182
276

RESULTS:

Year	Patients	Compliant	%	Comment	
2007	37	28	76%	baseline year	189 universe; 37 reviewed (53% of goal of 70)
2008	70	42	60%	-16% change from baseline	247 universe; 70 reviewed
2009	70	43	61%	-14% change from baseline	251 universe; 70 reviewed
2010	99	69	70%	-6% change from baseline	253 universe; 99 reviewed
2011			#DIV/0!	#DIV/0! change from baseline	# universe; # reviewed
2012			#DIV/0!	#DIV/0! change from baseline	# universe; # reviewed
2013			#DIV/0!	#DIV/0! change from baseline	# universe; # reviewed
2014			#DIV/0!	#DIV/0! change from baseline	# universe; # reviewed
2015			#DIV/0!	#DIV/0! change from baseline	# universe; # reviewed
2016			#DIV/0!	#DIV/0! change from baseline	# universe; # reviewed

Prenatal care NA

Low birthweight NA

Child Health **GOAL: BY 2011, INCREASE THE % OF CHILDREN IMMUNIZED WHO TURN 2 DURING THE REPORTING YEAR BY 20%**

GOAL: BY 2016, maintain the % of children immunized who turn 2 during the reporting year at a rate of at least 80%

DONE BY CHC

% of children fully immunized as of their 2nd birthday, not 'at some point' during reporting year
 # of patients with 2nd birthday during measurement year
 Patients must have at least 1 medical visit in reporting year; must have at least 1 medical visit on or before 2nd birthday (2006-##/2008)
 Patient must have received specific immunizations include DTaP/DTP, IPV, MMR, HiB, HepB, VZV & PC7
 If all immunizations were administered in reporting year, patient is 'In Compliance'
 Exclusions / contraindications include any anaphylactic reaction to the vaccine; see Table 6B instructions for more exclusions
 Refer to UDS Table 6B for more specific instructions

QUERY: Birthdate **/2008; at least 1 medical visit service date **/2010 & at least 1 medical visit before birthdate (add in 2008-2010); Dent -> phar = 0; CPT =/ D* or Rx (double-check dent and denthyg are excluded)
 # of charts: All or up to 70 random must be reviewed; **CRVFHP reviewed all**

AVERAGE 2007-2010: **75%**
12
16

RESULTS:

Year	Patients	Compliant	%	Comment	
2007	8	4	50%	baseline year	
2008	4	4	100%	50% change from baseline	
2009	1	1	100%	50% change from baseline	0%
2010	3	3	100%	50% change from baseline	0%
2011			#DIV/0!	#DIV/0! change from baseline	#DIV/0!
2012			#DIV/0!	#DIV/0! change from baseline	#DIV/0!
2013			#DIV/0!	#DIV/0! change from baseline	#DIV/0!
2014			#DIV/0!	#DIV/0! change from baseline	#DIV/0!
2015			#DIV/0!	#DIV/0! change from baseline	#DIV/0!
2016			#DIV/0!	#DIV/0! change from baseline	#DIV/0!

Behavioral Health **GOAL: BY 2011, INCREASE THE % OF ADULT PATIENTS WHO HAVE DOCUMENTATION OF PROVIDER ASKING MENTAL HEALTH QUESTIONS (MOOD, LEVEL OF STRESS, DEPRESSION) IN ORDER TO DETERMINE MENTAL HEALTH ISSUES BY 10%.**

DONE BY MASSPRO

GOAL: By 2016, Increase the % of adult patients who have documentation of provider asking mental health questions (mood, level of stress, depression) in order to determine mental health issues to 29%

% of adult patients 18-75 with documentation of dental exam/referral appt
 Must have at least 1 medical visit during reporting year

QUERY: Birthdate between 1/1/1992 and 12/31/35; at least 2 medical visits in **/2010; ICD9 = 250.xx; Dent -> phar = 0; CPT =/ D* or R;
 # of charts: All or up to 70 random; **CRVFHP reviewed 100 random**

AVERAGE 2007-2010: **18%**
41
230

RESULTS:

Year	Patients	Compliant	%	Comment
2007	91	17	18.68%	baseline year
2008	47	7	14.89%	-4% change from baseline
2009	92	17	18.48%	0% change from baseline
2010			#DIV/0!	#DIV/0! change from baseline

2011			#DIV/0!	#DIV/0!	change from baseline
2012			#DIV/0!	#DIV/0!	change from baseline
2013			#DIV/0!	#DIV/0!	change from baseline
2014			#DIV/0!	#DIV/0!	change from baseline
2015			#DIV/0!	#DIV/0!	change from baseline
2016			#DIV/0!	#DIV/0!	change from baseline

Oral Health

GOAL: BY 2011, INCREASE THE % OF ADULT PATIENTS WHO RECEIVE DENTAL EXAM/REFERRAL APPOINTMENTS BY 10%

DONE BY MASSPRO

GOAL: BY 2016, INCREASE THE % OF ADULT PATIENTS WHO RECEIVE DENTAL EXAM/REFERRAL APPOINTMENTS to 10%

% of adult patients 18-75 with documentation of dental exam/referral appt
Must have at least 1 medical visit during reporting year

QUERY: Birthdate between 1/1/1991 and 12/31/34; at least 2 medical visits in */*/2009; ICD9 = 250.xx; Dent -> phar = 0; CPT =/ D* or R;
of charts: All or up to 70 random; **CRVFHP reviewed 100 random** **AVERAGE 2007-2019:**

3%
9
282

RESULTS:

Year	Patients	Compliant	%	Comment
2006	100	7	7.00%	baseline year
2008	92	1	1.09%	-6% change from baseline
2009	90	1	1.11%	-6% change from baseline
2010			#DIV/0!	#DIV/0! change from baseline
2011			#DIV/0!	#DIV/0! change from baseline
2012			#DIV/0!	#DIV/0! change from baseline
2013			#DIV/0!	#DIV/0! change from baseline
2014			#DIV/0!	#DIV/0! change from baseline
2015			#DIV/0!	#DIV/0! change from baseline
2016			#DIV/0!	#DIV/0! change from baseline

Weight Assessment & Counseling for Children & Adults

GOAL: BY 2016, % of all patients seen at health center locations (not at a camp) aged 2-17 who had BMI documentation, weight management & diet / physical activity counseling is 25%

BMI Adult Weight Screening & Followup

GOAL: BY 2016, % of patients aged 18+ who had BMI documentation and, if over/underweight, had counseling provided is 25% of all patients seen at health center locations (not at a camp)

Tobacco Use Assessment

GOAL: BY 2016, % of patients age 18 years+ who were queried about tobacco use one or more times within 24 months is 25%

Tobacco Cessation Counseling

GOAL: BY 2016, % of tobacco user patients 18+ who receive documented counseling on quitting smoking is 50%

Asthma - Pharmacological Therapy

GOAL: BY 2016, % of patients age 5-40 with a diagnosis of persistent asthma (either mild, moderate, or severe) who were prescribed pharmacological therapy is 25%

Sexual / Intimate Violence

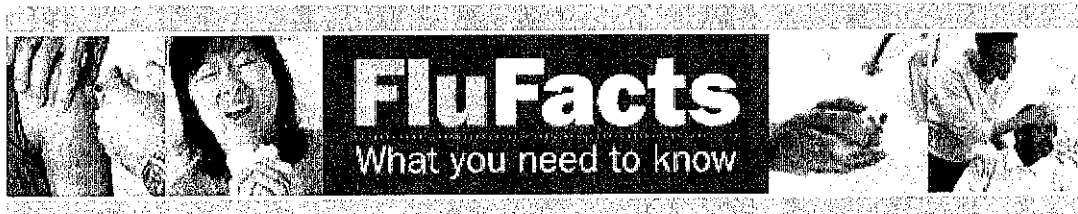
GOAL: BY 2016, % of female patients who have documented screening for sexual / intimate violence during the reporting year is at least 25%

Environmental/Occupational Health

GOAL: BY 2016, % of patients screened for Environmental/Occupational Health (EOH) risk will be 50%, given their high rate of exposure

Mary Ellen O'Driscoll

From: massruralhealth@googlegroups.com on behalf of Butler, Molly (DPH)
<molly.butler@state.ma.us>
Sent: Tuesday, August 23, 2011 1:40 PM
To: massruralhealth@googlegroups.com
Subject: FW: Free flu materials available



Free flu materials for providers and consumers are available from the Massachusetts Department of Public Health. These materials include Flu Facts, Flu Care at Home, and handwashing promotion posters and brochures, all in multiple languages.

Get ready for flu season – order your materials now!

To order materials, go to <http://www.maclearinghouse.com/OnlineOrdering.htm>.

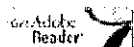
Donna Lazorik, RN, MS
Immunization Program
Bureau of Infectious Diseases
Massachusetts Department of Public Health
617-983-6821

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- Influenza
- Injury Prevention
- Men's Health
- Mosquitoes & Ticks
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- Problem Gambling
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- STDs
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Materials to Download Only



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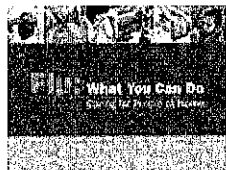
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INFLUENZA



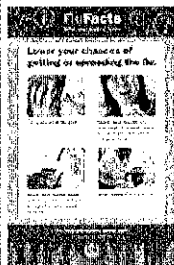
Flu: What You Can Do comprehensive

Audience: **For general audience**
 Format: **booklet**
 Size: **6" x 9.25" | 33 pp**
 PDF: [FL3620 - English](#)
 PDF: [FL3621 - Arabic](#)
 PDF: [FL3622 - Chinese](#)
 PDF: [FL3623 - Haitian Creole](#)
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 PDF: [FL3625 - Portuguese](#)
 PDF: [FL3626 - Russian](#)
 PDF: [FL3627 - Spanish](#)
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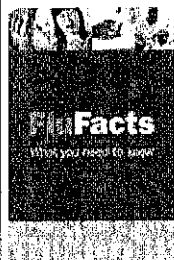
Flu: What You Can Do basic literacy

Audience: **For general audience**
 Format: **booklet**
 Size: **7" x 5.25" | 24 pp**
 PDF: [FL3629 - English](#)
 PDF: [FL3630 - Arabic](#)
 PDF: [FL3631 - Chinese](#)
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Flu Facts Poster

This colorful poster details the four best ways to stay healthy this flu season by lowering your chances of getting or spreading the flu.
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 Format: **poster**
 Size: **11" x 17"**
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 DOC: [FL3607 - English](#)
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 DOC: [FL3608 - Chinese](#)
 PDF: [FL3610 - Portuguese](#)
 DOC: [FL3610 - Portuguese](#)
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Flu Facts Brochure

This handy, colorful brochure details the four best ways to stay healthy this flu season by lowering your chances of getting or spreading the flu.
 Audience: **For general audience**
 Format: **brochure**
 Size: **3" x 4.5" | 4 panel**
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 DOC: [FL3601 - English](#)
 PDF: [FL3602 - Chinese](#)
 DOC: [FL3602 - Chinese](#)

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DOC: [FL3605 - Spanish](#)
PDF: [FL3603 - Haitian Creole](#)
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PDF: [FL3606 - Vietnamese](#)
DOC: [FL3606 - Vietnamese](#)

The Massachusetts Health Promotion Clearinghouse distributes health promotion and disease prevention materials for an array of health, social service, and human service providers.

The Clearinghouse is funded by the Massachusetts Department of Public Health (MDPH) and managed by [Health Resources in Action \(HRIA\)](#).

Mary Ellen O'Driscoll

From: ncfh_mhvp@yahoo.com on behalf of Hilda Bogue <bogue@ncfh.org>
Sent: Monday, September 19, 2011 12:42 PM
To: ncfh_mhvp@yahoo.com
Subject: [ncfh_mhvp] EPA Pesticides Program's Resources [1 Attachment]

[Attachment(s) from Hilda Bogue included below]

Attached please find the links to two resources on Pesticides for health care providers. Perhaps you may want to distribute those links and/or ~~two~~ order print copies of the revised version of EPA's pesticide poisoning handbook.

<http://www.epa.gov/oppfcad1/safety/healthcare/healthcare.htm> - English & Spanish

<http://www.epa.gov/oppfcad1/safety/healthcare/handbook/handbook.htm>

Thanks, Hilda

Hilda Ochoa Bogue, RN, MS, CHES

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<<http://www.ncfh.org/>> www.ncfh.org

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21st Annual Midwest Stream Farmworker Health Forum

November 10-12, 2011

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